

ANNUAL WATER QUALITY REPORT

REPORTING YEAR 2020



Presented By
Town of Clayton North



Quality First

Once again, we are pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2020. As in years past, we are committed to delivering the best-quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education while continuing to serve the needs of all our water users. Thank you for allowing us the opportunity to serve you and your family.

We encourage you to share your thoughts with us on the information contained in this report. After all, well-informed customers are our best allies.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Water Stress

Water stress occurs when the demand for water exceeds the amount available during a certain period or when poor water quality restricts its use. Water stress causes deterioration of freshwater resources in terms of quantity (aquifer overexploitation, dry rivers) and quality (eutrophication, organic matter pollution, saline intrusion).

According to the World Resource Institute (www.wri.org), the Middle East and North Africa remain the most water-stressed regions on Earth. However, several states in the western half of the U.S. are similarly experiencing extremely high levels of water stress from overuse. It is clear that even in countries with low overall water stress, individual communities may still be experiencing extremely stressed conditions. For example, South Africa and the United States rank #48 and #71 on WRI's list, respectively, yet the Western Cape (home to Cape Town) and New Mexico experience extremely high stress levels.

There are undeniably worrying trends in water quality. But by taking action now and investing in better management, we can solve water issues before it is too late.

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.



QUESTIONS?

For more information, or for any questions relating to your drinking water, please contact Byron W. Poelman, Distribution and Collection System Manager, at (919) 553-1530 or bpoelman@townofclaytonnc.org.

Source Water Assessment

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to potential contaminant sources (PCSs). The results of the assessment are available in SWAP reports that include maps, background information, and a relative susceptibility rating of higher, moderate, or lower.

The relative susceptibility rating of each source was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). It is important to understand that a susceptibility rating of higher does not imply poor water quality, only the system's potential to become contaminated by PCSs in the assessment area. The assessment findings are summarized in the table below:

SUSCEPTIBILITY OF SOURCES TO POTENTIAL CONTAMINANT SOURCES (PCSS)		
SOURCE NAME	SUSCEPTIBILITY RATING	SWAP REPORT DATE
Neuse River	Higher	September 2017

The complete SWAP report may be viewed online at <https://www.ncwater.org/?page=600>. Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this CCR was prepared.

If you are unable to access your SWAP report online, you may mail a written request for a printed copy to Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh NC 27699-1634, or email requests to swap@ncdenr.gov. Please indicate your system name and number and provide your name, mailing address, and phone number. If you have any questions about the SWAP report, please contact the source water assessment staff by phone at (919) 707-9098.

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.

Community Participation

You may obtain additional information and share your comments at the Town Council meetings, which you are welcome to attend. These meetings are held on the first and third Monday of every month at 6:00 p.m. in the Clayton Center Council Chambers at 111 East Second Street, Clayton. You can also visit our website at ClaytonNC.org and search “water quality,” email us at info@TownofClaytonNC.org, or follow us on Facebook and Twitter @TownofClayton for news and information regarding our drinking water.

Water Conservation Tips

You can play a role in conserving water and save yourself money in the process by becoming conscious of the amount of water your household is using and looking for ways to use less whenever you can. It is not hard to conserve water. Here are a few tips:



- Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So get a run for your money and load it to capacity.
- Turn off the tap when brushing your teeth.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- Check your toilets for leaks by putting a few drops of food coloring in the tank. Watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from an invisible toilet leak. Fix it and you save more than 30,000 gallons a year.
- Use your water meter to detect hidden leaks. Simply turn off all taps and water-using appliances. Then check the meter after 15 minutes. If it moved, you have a leak.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the fourth stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water in order to determine if U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminant Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

REGULATED SUBSTANCES

				Town of Clayton North		Johnston County			
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
Chlorine (ppm)	2020	[4]	[4]	1.18	0.1–1.9	1.58	0.2–3.41	No	Water additive used to control microbes
Fluoride (ppm)	2020	4	4	NA	NA	0.22	NA	No	Erosion of natural deposits; Water additive which promote strong teeth; discharge from fertilizer and aluminum factories
Haloacetic Acids [HAAs] (ppb)	2020	60	NA	36	23.6–55.4	33	2–42	No	By-product of drinking water disinfection
Total Organic Carbon (removal ratio) (TOC)–TREATED	2020	TT	NA	NA	NA	1.44	1.35–1.71	No	Naturally present in the environment
TTHMs [Total Trihalomethanes]¹ (ppb)	2020	80	NA	74.3	29.1–119.2	68	10–110	No	By-product of drinking water disinfection
Turbidity (NTU) – Highest single turbidity measurement	2020	1 NTU	NA	NA	NA	0.115	ND–0.115	No	Soil runoff
Turbidity (lowest monthly percent of samples meeting turbidity limits),	2020	TT = 95% of samples meet the limit	NA	NA	NA	100%	NA	No	Soil runoff

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

Johnston County

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/ TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2020	1.3	1.3	0.113	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

SECONDARY SUBSTANCES

				Town of Clayton North		Johnston County			
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	MCLG	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE
pH (units)	2020	6.5–8.5	NA	7.7	7.02–8.31	7.4	NA	No	Naturally occurring

UNREGULATED SUBSTANCES

		Town of Clayton North		Johnston County	
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	AMOUNT DETECTED	RANGE LOW-HIGH
Sodium (ppm)	2020	NA	NA	31.1	NA

¹Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system and may have an increased risk of getting cancer. Site B01 Faldo Boswell; Substance TTHM Exceedance; LRAA 119.2; Range 29.1-119.2; Address 405 Faldo LN. Site B02 McCarthy & Duncan Ct; Substance TTHM Exceedance; LRAA 115.4; Range 29.1-119.2; Address 105 Duncan Ct

Where Does My Water Come From?

The Town of Clayton purchases all our water from Johnston County Public Utilities. The Johnston County water treatment facility is located a half mile east of the Town of Wilsons Mills. The Johnston County water treatment facilities' source water is surface water from the Neuse River. To learn more about our watershed on the internet, go to the U.S. EPA's Surf Your Watershed at www.epa.gov/surf/.

What type of container is best for storing water?

Consumer Reports has consistently advised that glass or BPA-free plastics such as polyethylene are the safest choices. To be on the safe side, don't use any container with markings on the recycle symbol showing "7 PC" (that's code for BPA). You could also consider using stainless steel or aluminum with BPA-free liners.

How much emergency water should I keep?

Typically, one gallon per person per day is recommended. For a family of four, that would be 12 gallons for three days. Humans can survive without food for one month but can only survive one week without water.

How long can I store drinking water?

The disinfectant in drinking water will eventually dissipate, even in a closed container. If that container housed bacteria prior to filling up with the tap water, the bacteria may continue to grow once the disinfectant has dissipated. Some experts believe that water can be stored up to six months before needing to be replaced. Refrigeration will help slow the bacterial growth.

How long does it take a water supplier to produce one glass of drinking water?

It can take up to 45 minutes to produce a single glass of drinking water.

How many community water systems are there in the U.S.?

About 53,000 public water systems across the United States process 34 billion gallons of water per day for home and commercial use. Eighty-five percent of the population is served by these systems.

Which household activity wastes the most water?

Most people would say the majority of water use comes from showering or washing dishes; however, toilet flushing is by far the largest single use of water in a home (accounting for 40 percent of total water use). Toilets use about 4 to 6 gallons per flush, so consider an ultra-low-flow (ULF) toilet, which requires only 1.5 gallons.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

LRAA (Locational Running Annual Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection Byproducts Rule.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SMCL (Secondary Maximum Contaminant Level): These standards are developed to protect aesthetic qualities of drinking water and are not health based.